

## INFORMATION FOR SUCCESSFUL VOLUNTEERING at TBFM

The priority objective is to transport the vendor's product to their stall location (and at closing back to their vehicles), safe and sound and in good time. If it is raining, their tent should be set up before their product is brought out. You are not required to set up their actual stall table/display. BUT, on occasion, vendors are late and/or if we have the volunteers and time and they want you to, go for it. It's a lot of fun.

1. We go rain or shine. Dress for success e.g. layers, rain coat, hat.
2. Work gloves can be handy, especially if you want to continue your hand modelling career.
3. Do wear closed toe footwear to protect your digits.
4. No question is a stupid question. When in doubt, ask. Don't be shy.
5. Helping the vendors load in/out is not a competition. Haste makes waste. Be mindful that the items you moving are the farmers/vendors product which is how they make their living.
6. We have wagons and a dolly to assist the vendors. If you have not used a dolly before, we will show you. This goes for tents which instruction is prudent to have - there are many different ways fingers can be pinched.
7. Never carry/move anything beyond what you are comfortable/able to handle. If it takes two people, then it takes two people. Don't hesitate to ask for help. No hero's please.
8. Do be polite. Mutual respect between vendors & volunteers & patrons is expected. Let me know if you experience otherwise.
9. Do talk to management if you experience anything at all you are uncomfortable with. Better safe than sorry.
10. Any changes to your shift or you can't make it, just let us know asap (if it's on the day, text). It helps us know how many hands are on deck on any given shift.

You are more than welcome to arrive earlier or stay past shift times. It's always nice to have extra company and there's things here and there to do once vendors are settled. Or just hang and have a coffee do some shopping.

There are usually a returning and new volunteers every season. Once everyone get's familiar with each other and the system is working, it's beautiful thing. Management will be there for direction. When in doubt, just ask.

Let me know what other skills that you have that may be helpful to operations There are small volunteer opportunities that arise that you could help with.

Thank you. Look forward to you joining the team.